



Hospitalization + Extended Absence Policy

EMERGENCY ROOM VISITS AND PLANNED AND UNPLANNED HOSPITALIZATIONS LASTING LESS THAN ONE WEEK: If you require emergency care, or are hospitalized during your HAPT episode of care, please let us know as soon as possible by calling the main number (617) 398 - 4508. If you are able to return home within one week, and do not require care from a Medicare A Home Health Agency, we would be happy to resume your therapy at that time.

PLANNED AND UNPLANNED HOSPITALIZATIONS LASTING MORE THAN ONE WEEK: If you have a planned or unplanned hospitalization that lasts more than one week, we will need to discharge you from your current HAPT plan of care. This ensures there is not an overlap of services with any Medicare A Home Health services, which you will likely require upon discharge. If you discharge from the hospital to an acute or skilled rehabilitation center, or back to your home with Medicare A Home Health, please let us know by calling the main number (617) 398 -4508, so we can reach out to this Home Health agency. We will make them aware that we would be happy to resume working with you upon discharge, and we will then place you on our Priority Waitlist in an effort to minimize any wait time during this future transition. If we do not hear from you within one week from your last scheduled visit with us, we will be automatically discharging you from our care.

OTHER EXTENDED ABSENCES: If you require an extended hold from therapy, whether due to illness or travel, we will determine whether we can put your care on hold, or if we feel it would be better to discharge and resume therapy upon your return. Your therapist and team will determine this on a case-to-case basis.